






Toyota Operator Training

Creating a culture of safety

What training do I need?

The table below provides information on Toyota Certified courses. For more information about Toyota or accredited body certified courses, advice, pricing and availability or your truck is not listed, call **0370 850 1405** or email TrainingAdmin@uk.toyota-industries.eu.

Novice Operators with little to no experience
Existing Operators who have received no formal training but have operated for at least 3 months
Conversion Operators who have been formally trained on one type of truck, but need training on another
Refresher Operators who have been formally trained but need a refresher - recommended every 3 years

| | Pedestrian PPT | Ride on PPT | Low level order picker | Novice | Existing | Conversion*** | Refresher |
|----------------|--|---|--|--|---|----------------|-------------------------|
| A1** - A2 | A1  | A2  | | 1 day 1-3 candidates | 1 day 1-3 candidates | 1-3 candidates | 1 day 1-3 candidates |
| | | | | | | | |
| | Ride on stacker | Pedestrian stacker | Straddle stacker | Novice | Existing | Conversion*** | Refresher |
| A4 - A5 - A6** | A4  | A5  | A6  | 1 day 1 candidate 2 days 3-2 candidates | 1 day 1-3 candidates | 1-3 candidates | 1 day 1-3 candidates |
| | | | | | | | |
| | Pedestrian counterbalance | Pedestrian reach stacker | | Novice | Existing | Conversion*** | Refresher |
| A3 - A7** | A3  | A7  | | 2 days 1-2 candidates 3 days 3 candidates | 1 day 1-2 candidates 2 days 3 candidates | 1-3 candidates | 1 day 1-3 candidates |
| | | | | | | | |


* Refers to ABA Workplace Transport Groupings
 ** Trucks fitted with Flip Platforms are considered to be Pedestrian
 *** Contact Operator Training for recommendations

Timings correct at the time of printing

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| Counterbalance B1 < 5 tonne, B2 > 5 tonne | | Novice | Existing | Conversion*** | Refresher |
|---|---|--|--|----------------|--------------------------------|
| B1 - B2 |  <p>For trucks above 15 tonne please contact operator training.</p> | 3 days 1 candidate 4 days 2 candidates 5 days 3 candidates | 2 days 1-2 candidates 3 days 3 candidates | 1-3 candidates | 1 day 1-3 candidates |
| | | | | | |
| Reach trucks D1 < 8000mm, D2 > 8000mm | | Novice | Existing | Conversion*** | Refresher |
| D1 - D2 |  | 3 days 1 candidate 4 days 2 candidates 5 days 3 candidates | 2 days 1-2 candidates 3 days 3 candidates | 1-3 candidates | 1 day 1-3 candidates |
| | | | | | |
| Medium level E1 < 3000mm, E2 > 3000mm lift height | | Novice | Existing | Conversion*** | Refresher |
| E1 - E2 |  | E1-E2 2 days 1-2 candidates 3 days 3 candidates | 1 day 1 candidate 2 days 2-3 candidates | 1-3 candidates | 1 day 1-3 candidates |
| | | | | | |

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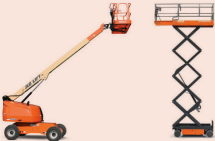
| VNA Very narrow aisle trucks F1 - Operator up and F2 - Operator down | | Novice | Existing | Conversion*** | Refresher |
|--|----|--|---|----------------|--------------------------------|
| F1 - F2 | F1 | 2 days 1 candidate 3 days 2 candidates 4 days 3 candidates | 2 days 1-2 candidate 3 days 3 candidates | 1-3 candidates | 1 day 1-3 candidates |
| | F2 | | | | |
| Ride on tow tractors and trailers | | Novice | Existing | Conversion*** | Refresher |
| H1 | | 1 day 1 candidate 2 days 2-3 candidates | 1 day 1-3 candidates | 1-3 candidates | 1 day 1-3 candidates |
| | | | | | |
| Pedestrian tow tractors and trailers | | Novice | Existing | Conversion*** | Refresher |
| H2 | | 1 day 1-3 candidates | 1 day 1-3 candidates | 1-3 candidates | 1 day 1-3 candidates |
| | | | | | |

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| | | Novice | Existing | Conversion*** | Refresher |
|-----------|---|--------------------------------|---------------------------------|----------------|----------------------------------|
| C1 - C2 * | Sideloader up to 15 tonne  | | | | |
| J1 - J3 * | Rough terrain masted and high lift telescopic trucks  | 3 days 1 candidate | 2 days 1-2 candidates | | 1 day 1 - 3 candidates |
| M1 - M2 * | Multi-directional lift trucks and side loaders  | 4 days 2 candidates | 3 days 3 candidates | 1-3 candidates | |
| P1 | Rider pivot steer trucks  | 5 days 3 candidates | | | |
| S3 | Vertical stock picker  | 1 day 1-4 candidates | 1 day 1-4 candidates | 1-4 candidates | 1 day 1-4 candidates |
| 3A - 3B * | Mobile elevated work platform vertical or boom  | 1 day 1-3 candidates | 1 day 1-3 candidates | 1-3 candidates | 1 day 1-3 candidates |

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A skill for life

Your obligations

Providing your operators with the training they need to perform the tasks required of them is your minimum legal requirement. But did you know that well trained operators equal lower costs. Well trained operators work more productively and cause less damage to their equipment and goods. They can even use less fuel, saving money and the environment.

“

Well trained operators work more productively and cause less damage to their equipment and goods.

”

Why choose Toyota Operator Training

We will help you to get the best return on investment from your equipment. All our instructors specialise in material handling training and have undergone specific training for the full range of products on which they teach.

In addition to comprehensive training on safe operation, Toyota instructors will help your operators understand the special features of their equipment that will help them work more productively, demonstrate techniques to reduce fuel consumption and extend the life of the equipment. This can help you as a business to keep costs low and help you to meet your environmental commitments.

Should you need training across a large number of sites or for a larger number of operators, we can train your in-house training team and help you plan an effective roll-out. Alternatively, we can act as your training partner. We can manage all your training records and schedule new courses, assessments and refresher training to ensure your team are always adequately trained to comply with the Approved Code of Practice (ACoP) and legal requirements.

For more information call 0370 850 1405
or email TrainingAdmin@uk.toyota-industries.eu.



Courses for every requirement

Product courses

Our training packages range from novice through to instructional technique training for on-site instructors and covers a wide range of equipment for groups and individuals (see page 4 - 7 for details). Training certification can either be issued by Toyota or an accredited body but all training courses conform to the HSE Approved Code of Practice and associated legislation.

With a large training fleet of warehouse and counterbalance trucks, racking, yard space and classroom facilities, we have everything to hand to deliver a wide range of training programmes at our centres in Leicester, Castleford, and Warrington.

Safety courses

In many operations, equipment operation will only form part of the team's work each day. This is why Toyota offers a range of general safety courses for your operators and managers, helping to ensure all your operations are performed safely and to current best practice.

Reduce your costs with Toyota training

Research has shown that operator training can have a significant effect on your overall material handling costs. Using a counterbalance truck as an example, all major costs including damage, energy use and servicing are directly influenced by the operator. A well trained operator will cause less damage to the truck, goods being handled and infrastructure. In comparison to an operator with basic training they can perform each task more safely and efficiently, allowing them to accomplish more during their working day. Through using good driving practice they will also minimise wear and tear on the truck, helping to increase its working life and reduce downtime.

An awareness of fuel efficient driving techniques can also impact your energy costs in the long term, which is not only good news for your business, but good news for the environment too. We can offer a training survey to help identify your requirements.

Benefits of Toyota Operator Training



Increase productivity



Improve safety



Reduce fuel consumption



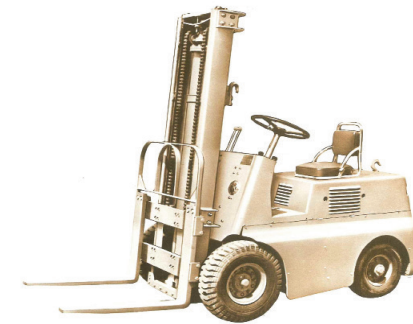
Reduce damage costs

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A proud history

With over 100 years combined experience between the Toyota and BT brands we are proud to be the world number one in producing innovative and high-quality materials handling equipment.

Our approach is to provide you with services and solutions that help you to get the most out of your equipment, while allowing you to get on with what you do best – running your business.



The first Toyota counterbalance truck was produced in 1956.



New & used trucks
0370 850 1409



National service support
0370 850 1402



Short-term hire
0370 850 1403



Parts support
0370 850 1404



Operator training
0370 850 1405

Here for you

For more information email
TrainingAdmin@uk.toyota-industries.eu

